

Amendment 321 Contract No. 229944

To the Contract for the Design, Implementation, Operation and Maintenance of the Regional Fare Coordination System

This Amendment 321 to the Contract for the Design, Implementation, Operation and Maintenance of the Regional Fare Coordination System is entered into this 18TH day of AUGUST, 2015, by and between Vix Technology (USA) Inc (formerly known as ERG Transit Systems (USA) Inc), a California corporation and wholly owned subsidiary of Vix Mobility Pty Ltd, an Australian corporation, (hereinafter referred to as the "Contractor") and each of the following seven public transportation agencies (hereinafter referred to individually as an "Agency" or collectively as the "Agencies"):

1. Central Puget Sound Regional Transit Authority ("Sound Transit")
2. King County ("King County")
3. Kitsap County Public Transportation Benefit Area ("Kitsap Transit")
4. Pierce County Public Transportation Benefit Area ("Pierce Transit")
5. Snohomish County Public Transportation Benefit Area ("Community Transit")
6. City of Everett ("Everett")
7. State of Washington, acting through the Washington State Department of Transportation, Washington State Ferries Division ("WSF")

Recitals

- A. Effective April 29, 2003, each of the Agencies and the Contractor entered into Contract #229944 ("Contract") to implement a Regional Fare Coordination System ("RFC System") to establish a common fare system utilizing smart card technology. The Contractor is responsible for the development, implementation, operation and maintenance of the RFC System as specified in the Contract.
- B. The Agencies and the Contractor desire to amend Section VI of Exhibit 9, Price Schedule Special Programs, to compensate the Contractor for the work necessary to modify the Cardholder Website (CHW) so that the E-purse Balance field on certain pages displays "Transferred" when the card status is in designated states. This work is performed per PA ROF *Masking the Card Balance from a Blocked Card* (Amendment 282 and RFI 709 ORCA) V4.0.
- C. The Parties agree that the Work necessary to modify CHW functionality as directed will be performed and compensated as described below.

Agreement

Section 1.0 Description of Work

The Contractor will perform all necessary work to design, develop, test and implement the new functionality which will modify the CHW so that the E-purse Balance field on the below designated pages displays "Transferred" when the card status is in one of the below designated states. This work will help to eliminate customer confusion and simplify the work of customer service staff. **The Agencies and the Contractor acknowledge the dependency and agree that the work required by Amendment 334 Card and Stock Flow Changes – Development must be implemented prior to implementing the work of this Amendment 321.** Amendment 334 implements the new card blocking reasons required for the new functionality provided by Amendment 321. The Contractor will:

1.1 Update the CHW so that when a card is presented with one of the card blocking reasons described in requirement 1.2, the E-purse Balance or Balance Amount field on the following pages displays "Transferred" :

- (a) My Cards page
- (b) Balance page
- (c) Welcome page

1.2 Utilize functionality implemented in Amendment 334 to provide the following card blocking reasons:

- (a) Blocked: Replaced
- (b) Blocked: Defective Replaced
- (c) Blocked: Refunded
- (d) Blocked: Defective Refunded
- (e) Blocked: Transferred
- (f) Blocked: Defective Transferred

1.7 System documentation will be updated as identified by the Contractor: SEA-01438 ORCA Cardholder Website Functional Specification

Section 2.0 Schedule

2.1 The Work described in Section 1.0 will be completed with Maintenance Release 30.

NOW, THEREFORE, in consideration of the mutual covenants contained herein, the sufficiency of which is hereby acknowledged, the Parties hereby agree to amend the Contract as follows:

Section 3.0 Compensation Changes

Section VI (Implementation) of Exhibit 9, Price Schedule, is hereby amended to read as follows:

VI. IMPLEMENTATION

SPECIAL PROGRAMS

LUMP SUM COST

Amendment No. 321

To modify the CHW to clarify the E-purse balance to cards blocked for certain reasons.	
TOTAL	\$11,654

Section 4.0 Other Terms and Conditions

All other provisions of the Contract not referenced in this Amendment Three Hundred and Twenty-one shall remain in effect.

IN WITNESS WHEREOF, authorized representative of the Agencies and the Contractor have signed their names in the spaces provided below.

Vix Technology (USA) Inc.

By: [Signature]
Its: General Manager
Date: 8/14/15

The Agencies

By: [Signature]
Their: ORCA Operations Manager
On behalf of the Agencies
Date: 8/18/15